Rules and Regulations B&B "Il fiore di Roma"

Structure access

It's mandatory to notify the accommodation; the identification will be done furnishing an identity paper to the manager for the registration.

Check-in and Check-out time

Check-in: up to 21:00 (9 PM). For late check-in will be requested a 10 euro extra charge.

Check-out: within 11.00 (11 AM).

Home respect

We require to our guests to keep maximum home respect and protection. Every guest must refund any damage.

Quiet respect

It must be remembered the quiet respect in the first afternoon and in the night hours (14.00-16.00 / 23.00-8.00). In those hours, TV use is not permitted at loud volume.

Stay conditions

Reservations

Our guests are invited to pay down a sum corresponding to a night. For extended stays (more than 4 nights), the deposit must be equal to 25% of the fixed amount. The deposit must be paid via wire transfer or Credit Card (inside Italy it's also possible to charge the Postepay Credit Card).

Reservations will be valid only after confirmed by the manager, who will send an e-mail from the address info@ilbedandbreakfastaroma.it.

Cancellations

Cancellations must be requested in advance, otherwise it is possible to have a fine like hereafter showed:

- 1. <u>Cancellation notices come 60 days before arrival</u>: full repayment of deposit.
- 2. Cancelation notices come between 60 and 30 days before arrival: 70% repayment of deposit.
- 3. For late cancellation notices over that limit, no refund at all.

Cancellation request must arrive via electronic mail sent to the address <u>info@ilbedandbreakfastaroma.it</u> and must be confirmed by the manager.

Children

Children from 0 to 3 years old stay free.

Payments

Payment must be done with these terms:

- 1. For stays until seven days, balance must be paid at arrival.
- 2. For stays over 7 days, weekly advance payments.

The balance must be paid cash; we don't accept cheques or credit cards.

Rome City stay tax is required for all people over ten years old, for a maximum of 10 days.

Prohibitions

It's strictly forbidden to our guest to use inside our structure gas or electric cooker (or similar) to prepare food and drinks.

To smoke inside the house is not permitted.